



## **VDIC Ultrasound Transition – Frequently Asked Questions**

### **After December 31st, 2016 where do I submit my radiographic and other diagnostic image cases for interpretation?**

*IDEXX Telemedicine radiology consultations will continue uninterrupted through this transition. Please continue to submit your images as you do now, online through Vetmedstat, the IDEXX Telemedicine system.*

### **Will the telephone number change?**

*In 2017, the new telephone number for scheduling local ultrasounds is 877-751-VDIC (8342).*

*The 503-722-8077 number will remain active following the new year for any questions that you have regarding IDEXX telemedicine cases.*

### **Will there be any billing changes?**

*You will continue to see Telemedicine services on your IDEXX bill. The local ultrasound procedures will remain on your IDEXX bill for any procedures performed up to December 31st, 2016. For procedures performed in 2017 and beyond, John Feleciano will bill you directly for services provided.*

Thank you for your business! Please feel free to give us a call at 877-751-8342 if you have any further questions.